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# II Semester B.B.A. Examination, August/September 2023 (NEP) BUSINESS ADMINISTRATION Paper – 2.2 : Human Resource Management

Time : 21/2 Hours

Max. Marks: 60

Instruction : Answer should be written in English only.

SECTION - A

- I. Answer any 6 sub-questions. Each sub-question carries two marks. (6×2=12)
  - 1) a) Define Recruitment.
    - b) What is meant by promotion ?
    - c) What is lay-off?
    - d) What do you mean by remuneration ?
    - e) What is meant by preliminary interview ?
    - f) What is monotony?
    - g) Give the meaning of incentive scheme.
    - h) What is right sizing of workforce ?

### SECTION - B

# II. Answer any 3 questions. Each question carries four marks.

- 2) What is attrition ? Mention the types of attrition.
- 3) What are the objectives of training ?

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(3×4=12)

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- 4) Discuss the importance of performance appraisal.
- 5) Mention the objectives of induction programme.
- 6) Explain the types of interviews.

### SECTION - C

- III. Answer any 3 questions. Each question carries twelve marks. (3×12=36)
  - 7) Discuss the duties and responsibilities of HR Manager.
  - 8) Briefly explain the various sources of recruitment.
  - 9) Explain the various training methods.

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- 10) Explain the bases of promotion.
- 11) Explain in brief the models of employee engagement.