

### Il Semester B.B.A. Examination, August/September 2023

## (CBCS) (Repeaters) (2014-15 and Onwards) BUSINESS ADMINISTRATION

Paper - 2.5 : Organizational Behaviour

Time: 3 Hours

Max. Marks: 70

Instruction: Answers should be written only in English.

### SECTION - A

 Answer any five of the following sub-questions. Each question carries two marks.

 $(5 \times 2 = 10)$ 

- a) What do you mean by organizational structure?
- b) What is introvert?
- c) What is perception?
- d) Define attitude.
- e) What is fringe benefit?
- f) Define a group.
- g) What is organizational development?

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#### SECTION - B

Answer any three of the following. Each question carries six marks.

 $(3 \times 6 = 18)$ 

- 2. Briefly explain the biological factors influencing on personality.
- 3. Mention the factors influencing on learning.
- 4. Mention different types of groups.
- 5. Explain the factors determining group success.
- 6. Distinguish between group and team.



### SECTION - C

Answer any three of the following. Each question carries fourteen marks. (3×14=42)

- 7. Explain the factors influencing on personality.
- 8. What is job satisfaction? Explain the determinants of job satisfaction.
- 9. Briefly explain the various rewards system.
- 10. Explain the merits and demerits of formal and informal groups.
- 11. What is learning? Explain the theories of learning in detail.