



CB – 395

25

II Semester B.B.A. Examination, August/September 2023
(CBCS) (2014 – 15 & Onwards)
(Repeaters)
BUSINESS ADMINISTRATION
Paper 2.6 : Production and Operation Management

Time : 3 Hours

Max. Marks : 70

Instruction : Answer should be written in **English** only.

SECTION – A

Answer **any five** sub-questions of the following. **Each** sub-question carries **two** marks. **(5×2=10)**

1. a) Give the meaning of operation management.
- b) What is batch production ?
- c) What is plant location ?
- d) What is quality control ?
- e) What is inventory management ?
- f) Expand PERT and CPM.
- g) What is salvage ?



SECTION – B

Answer **any three** questions of the following. **Each** question carries **six** marks. **(3×6=18)**

2. State the objectives of production management.
3. Explain in detail the different types of waste.
4. Explain the principles of total quality management.
5. Briefly explain the causes of industrial accidents.
6. Write a note on ISO-9000.

P.T.O.



SECTION – C

Answer **any three** questions. **Each** question carries **fourteen** marks. **(3×14=42)**

7. What is automation ? Briefly explain the merits and demerits of automation.
 8. What is plant location ? Explain the factors to be considered while selecting a suitable plant location.
 9. What is production and operation management ? Explain the importance of production and operation management.
 10. What is production planning ? Explain the functions of production planning.
 11. Briefly explain the various techniques of inventory control.
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