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# St. Claret College

Autonomous, Bengaluru

Roll No:  
Date:



PG END SEMESTER EXAMINATION- JAN/ FEB 2026

MSW III SEMESTER

MSW 3125: MANAGEMENT OF SERVICE ORGANIZATION

TIME: 3 hours.

MAX. MARKS: 70

This paper contains ONE printed page and THREE parts

**Instructions:**

1. Verify and ensure that the question paper is completely printed.
2. Any discrepancies or questions about the exam paper must be reported to the COE within 1 hour after the examination.
3. Students must check the course title and course code before answering the questions.

**PART-A**

Answer FOUR questions out of SIX. Each answer carries FIVE marks.

[5x4 = 20]

1. Describe with an example the significance of NGOs in a globalized world.
2. Describe the nature of relationship between NGO and the Governments in today's times.
3. In what ways does Darpan Portal support social welfare organizations in India?
4. Explain the necessity to legally register welfare organizations/NGOs in India.
5. Explain the concept and significance of a project proposal.
6. What is the concept of Logical Framework Analysis (LFA) in project management?

**PART-B**

Answer any TWO questions out of THREE. Each answer carries TEN marks.

[10x2=20]

7. "NGOs and project managers need to maintain effective donor engagement and relationships". Explain the statement with the help of suitable examples.
8. Explain briefly the procedure to register an NGO under the Societies Registration Act of 1860.
9. Describe in detail the policy support offered by Indian government towards encouragement of Social Entrepreneurship in the country.

**PART-C**

Answer any TWO questions out of THREE. Each answer carries FIFTEEN marks

[15X2=30]

10. Describe in detail the key components and thought process to be adopted while drafting good project proposals.
11. Describe the challenges faced by NGOs and other development sector organizations with respect to FCRA rules and regulations in India.
12. Explain the concept and relevance of Social Entrepreneurship in India. With the help of suitable examples, explain how social entrepreneurship ventures contribute towards sustainable development.