



SN – 400

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I Semester B.B.M. Examination, November/December 2014
(2008-09 Batch Only) (Repeaters)
BUSINESS MANAGEMENT
Human Resource Management

Time : 3 Hours

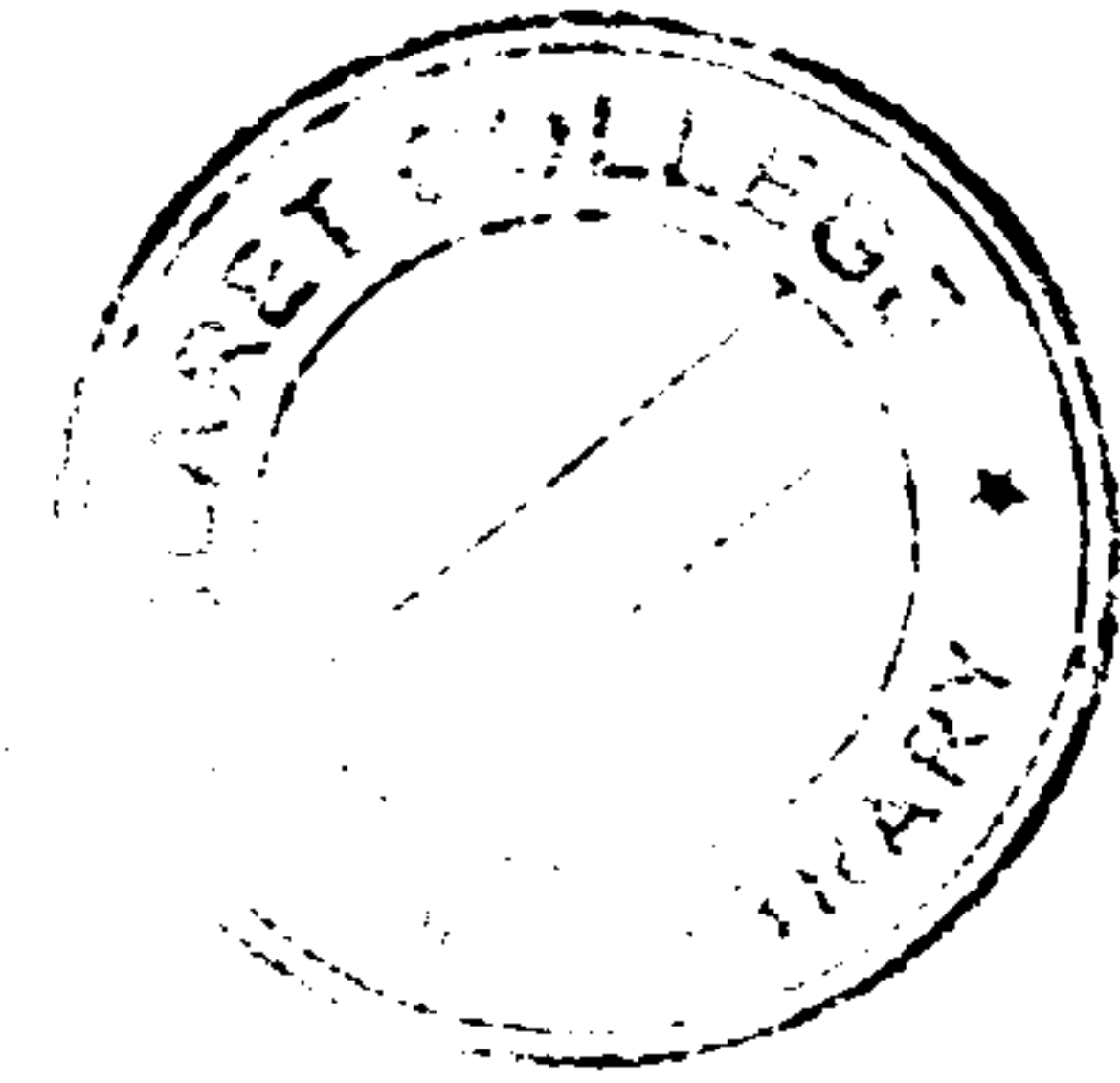
Max. Marks : 90

Instruction : Answers should be written in **English** only.

SECTION – A

Answer **any ten** sub-questions. **Each** sub-question carries **two** marks. **(10×2=20)**

1. a) What is the meaning of wage ?
- b) Define morale.
- c) What is job specification ?
- d) Give the meaning of human resource management.
- e) What is personnel audit ?
- f) Give the meaning of grievance.
- g) What is globalization ?
- h) Define recruitment.
- i) What do you mean by promotion ?
- j) Give the meaning of transnational companies.
- k) Expand HRD.
- l) What is monotony ?



SECTION – B

Answer **any five** questions. **Each** question carries **five** marks. **(5×5=25)**

2. What are the functions of human resource management ?
3. How do companies identify training needs ?
4. Discuss in brief the objectives of performance appraisal.

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5. What are the causes and symptoms of fatigue ?
6. Briefly explain the reasons for transfer.
7. Briefly discuss the problems in placement. .
8. Explain in brief the external sources of recruitment.
9. Briefly explain the impact of globalization on human resource management.

SECTION – C

Answer **any three** questions. **Each** question carries **fifteen** marks.

(3x15=45)

10. Describe the process of human resource management.
 11. Explain the bases of promotion.
 12. Discuss the grievance handling procedure.
 13. Explain the methods of performance appraisal.
 14. Discuss the various methods of training employees.
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