III Semester B.B.M. Examination, Nov./Dec. 2013 (Freshers Scheme) (2013-14 and Onwards) BUSINESS MANAGEMENT

Paper – 3.4: Human Resource Management

Time: 3 Hours

Instruction: Answers should be written in English.

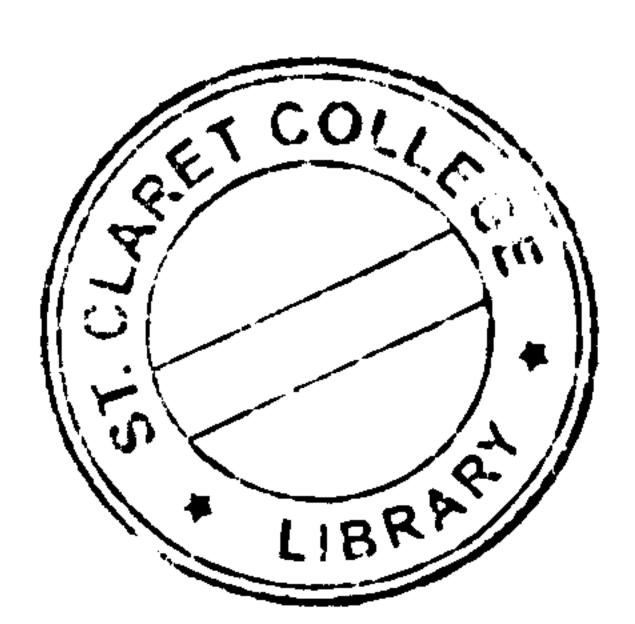
SECTION - A

- 1. Answer any eight sub-questions. Each sub question carries two marks: (2×8=16)
 - a) What is human resource management?
 - b) Mention any four qualities of HR Manager.
 - c) Define recruitment.
 - d) What is off-the-job training method?
 - e) What do you mean by compensation?
 - f) What do you mean by stress interview?
 - g) What do you mean by "Transfer"?
 - h) What is man power development?
 - i) What is right-sizing of work force?
 - j) What is an incentive scheme?

SECTION - B

Answer any three questions. Each question carries eight marks: (3×8=24)

- 2. What are the duties and responsibilities of human resource manager?
- 3. Briefly explain the internal sources of recruitment.
- 4. Define placement. What are the problems involved in placement?
- 5. What are the objectives of compensation?





SECTION - C

Answer question No. 10 and any three of the remaining questions. Each question carries fifteen marks:

(4×15=60)

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- 6. Discuss the steps in the selection process.
- 7. What is promotion? Explain the purpose and bases of promotion.
- 8. Explain the various methods of training the employees.
- 9. Explain the different types of performance appraisal.
- 10. Discuss the functions of Human Resource Management.