

# - 43-III Semester B.B.M. Examination, November/December 2013 (Semester Scheme) (2012-13 Only) (Repeaters) **BUSINESS MANAGEMENT**

Paper – 3.3: Human Resource Management

Time: 3 Hours Max. Marks: 100

Instruction: Answer should be written in English.

## SECTION - A

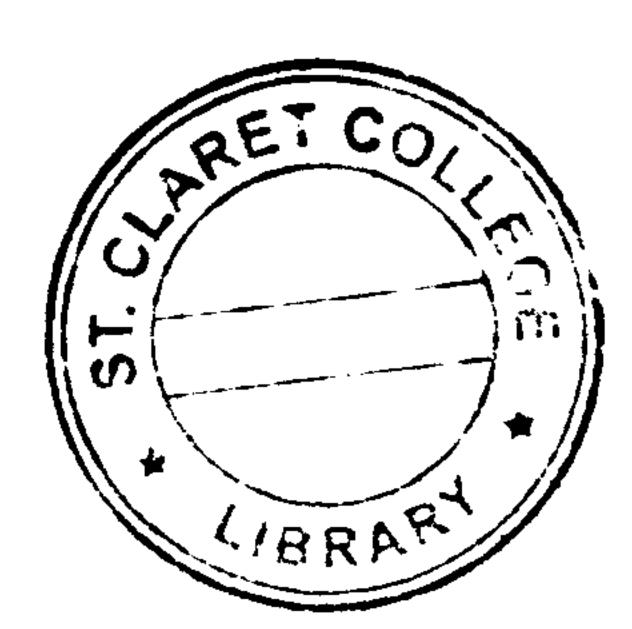
- Answer any eight sub-questions. Each sub-questions carries two marks. (8x2=16)
  - a) What is Human Resource Management?
  - b) What is job rotation?
  - c) What is orientation?
  - d) State any four reasons for training.
  - e) Give the meaning of stress interview.
  - What is Industrial dispute?
  - g) Give the meaning of personnel records.
  - h) Write any two benefits of promotion.
  - What is employee safety?
  - What is personnel audit?

#### SECTION - B

Answer any three questions. Each questions carries eight marks.

 $(3 \times 8 = 24)$ 

- Discuss in brief the objectives of Human Resource Management.
- Discuss the principles of safety.
- 4. What are the objectives of training?
- 5. Explain in brief the types of transfers.
- Distinguish between fatigue and boredom.





### SECTION - C

Answer any four questions. Each question carries fifteen marks.

 $(4 \times 15 = 60)$ 

- 7. What is Human Resource Development? Explain the factors influencing Human Resource Development.
- 8. Explain the various sources of recruitment.
- 9. Discuss the merits and demerits of performance appraisal systems.
- 10. Explain the role and responsibilities of HR Manager.
- 11. What is meant by "Morale"? Discuss the factors determining the levels of Morale.