



46

III Semester B.B.M. Examination, November/December 2015

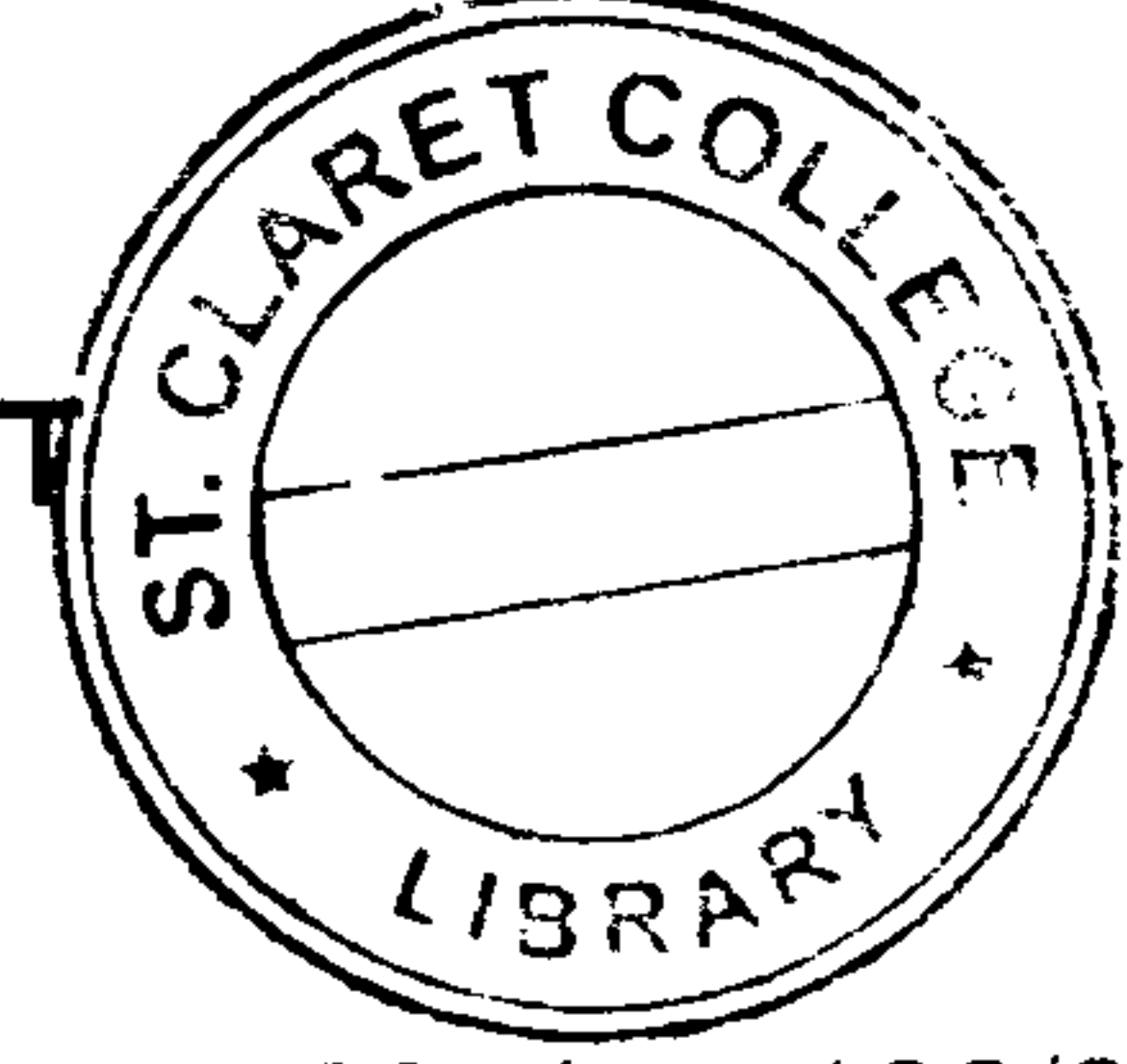
(Prior to 2013-14 Scheme) (Repeaters)

Business Management

3.3 : HUMAN RESOURCE MANAGEMENT

[100 – 2012-13 only]

[90 – prior to 2012-13]



Time : 3 Hours

Max. Marks : 100/90

Instructions: 1) Answer should be written in **English**.

2) Section **A, B and C** to be answered by **all** repeaters (90 marks).

3) Section '**D**' to be answered by students of **2012-13** only (100 marks).

SECTION – A

1. Answer **any ten** sub-questions. **Each** sub-question carries **2** marks. (10×2=20)

- a) What is human resource planning ?
- b) What is induction ?
- c) List any four types of interview.
- d) Define transfer.
- e) What is work environment ?
- f) What is Job Evaluation ?
- g) Define promotion.
- h) What is grievance ?
- i) What is off-the-job training ?
- j) What is knowledge management ?
- k) What is boredom ?
- l) State any two techniques of HRD.



SECTION – B

Answer **any five** questions. **Each** question carries **5** marks.

(5×5=25)

2. Briefly explain types of interviews.
3. Briefly explain the sources of recruitment.
4. Briefly explain the benefits of knowledge management.
5. Enumerate the purposes of promotion.
6. Briefly explain the causes of fatigue.
7. Explain the role of HR manager.
8. Explain the role of training in HRD.

SECTION – C

Answer **any three** questions. **Each** question carries **15** marks.

(3×15=45)

9. Explain the methods of training.
10. Explain the functions of Human Resource Management.
11. Discuss the benefits of employee training.
12. Discuss the duties and responsibilities of HR manager.
13. What do you mean by performance appraisal ? Explain different methods of performance appraisal.

SECTION – D

To be answered by **2012-13** students only.

(1×10=10)

14. Write short note on :
 - i) Promotions
 - ii) Wage incentives.
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