



UN – 457

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V Semester B.B.M. Examination, Nov./Dec. 2015

(Repeaters) (Prior to 2014-15)

BUSINESS MANAGEMENT

5.6 : E-1 Paper – I : Human Resource Development

(100 – 2013-14 Only) (90 – Prior to 2013-14)

Time : 3 Hours

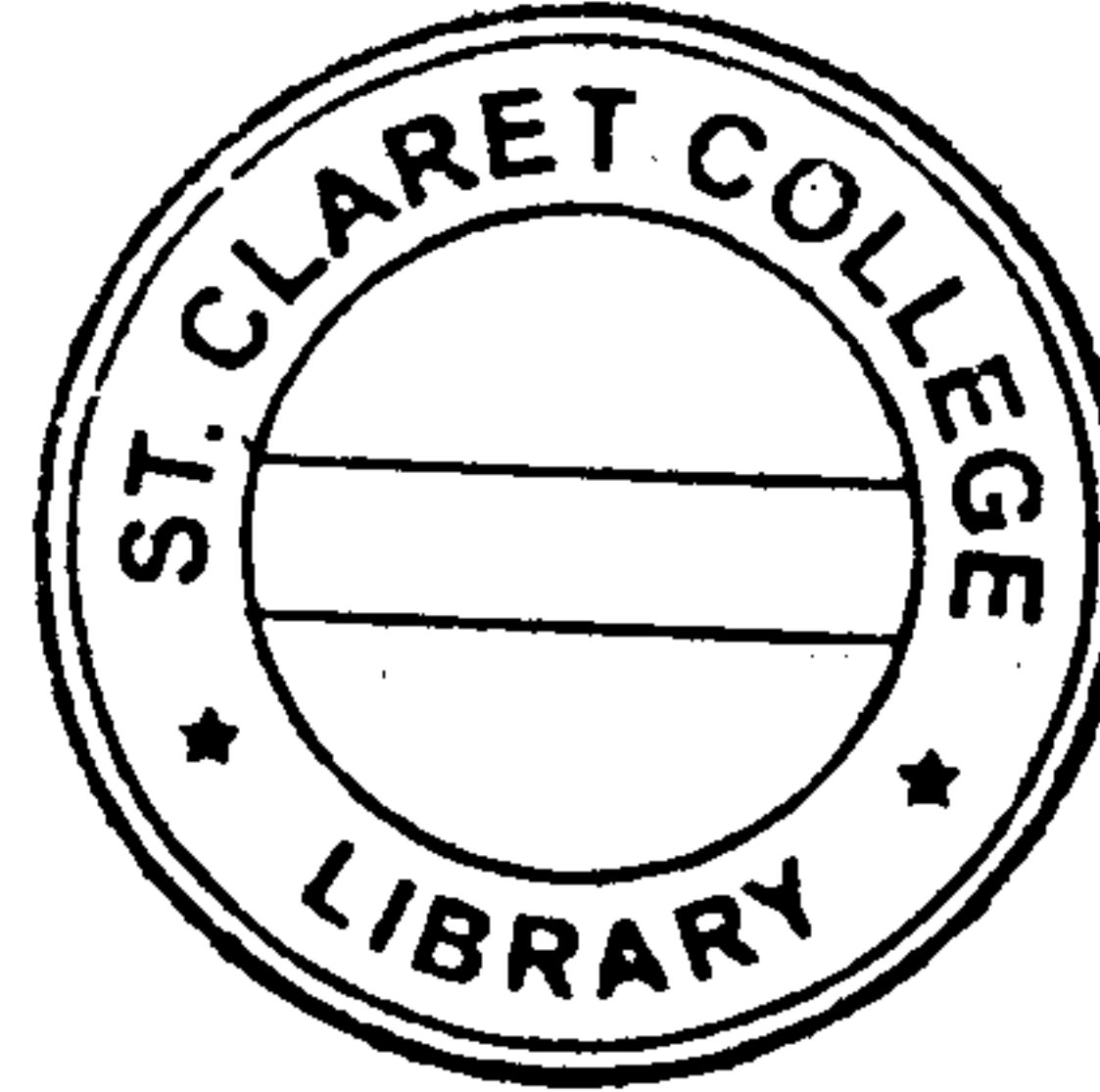
Max. Marks : 100/90

- Instructions :**
- 1) Answers should be written in **English** only.
 - 2) Section – **A** , **B** and **C** to be answered by **all** repeaters (90 marks).
 - 3) Section – **D** is to be answered by students of **2013-14 Only** (100 marks).

SECTION – A

Answer **any ten** sub-questions. **Each** sub-question carries **two** marks : (10×2=20)

1. a) State any two objectives of HRD.
- b) What is job rotation ?
- c) What is BARS ?
- d) Define Training.
- e) What do you mean by E-recruitment ?
- f) What is Emotional Intelligence ?
- g) What is flexitime ?
- h) What is the need for team building ?
- i) What is organisational change ?
- j) State any four objectives of Management development.
- k) Give the meaning of Role Playing.
- l) What is career planning ?



P.T.O.



SECTION – B

Answer **any five** of the following questions. **Each** question carries **five** marks :

(5×5=25)

2. What are the objectives of training ?
3. What is the importance of performance appraisal ?
4. Explain the various characteristics of organisational development.
5. Give the benefits of quality circles programs.
6. What are the factors influencing management development ?
7. Give the features of HRD.
8. Explain the steps in organisational development.

SECTION – C

Answer **any three** of the following questions. **Each** question carries **fifteen** marks :

(3×15=45)

9. Discuss on the job techniques of management development.
10. Explain the methods of performance appraisal.
11. What is participative decision making ? Explain various forms of participative decision making.
12. What is TQM ? Explain the HR strategies of TQM.
13. Explain the various off the job training methods.

SECTION – D

(To be written by students of 2013-14 Only)

14. Discuss the use of computers in the area of HRM.

(1×10=10)