



NS – 538

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V Semester B.B.M. Degree Examination, November/December 2016
(Repeaters) (Prior to 2014 – 15)
BUSINESS MANAGEMENT

5.6 : Elective Paper – I : Human Resource Development

Time : 3 Hours

Max. Marks : 100

Instruction : Answer should be written in English only.

SECTION – A

Answer any ten sub-questions. Each sub-question carries two marks. (10×2 = 20)

1. a) State any two objectives of orientation.
- b) Define Organizational Development.
- c) State any four skills of the manager.
- d) What is Performance Appraisal ?
- e) Define Emotional intelligence.
- f) What do you understand by resistance to change ?
- g) What is job evaluation ?
- h) What is a quality circle ?
- i) Define HRD.
- j) What is vestibule training ?
- k) Define IQ.
- l) What is the need for team building ?
- m) What is Job Specification ?





SECTION – B

Answer **any five** of the following questions. **Each** question carries **five** marks. **(5×5 = 25)**

2. List the skills and knowledge that “In Basket technique” focuses on.
3. Explain the importance of training.
4. What are the uses of Performance appraisal ?
5. Explain the various modern performance appraisal technique.
6. Explain the characteristics of Organisational Development programme.
7. Give a note on changing view of Global Human Resource Development.
8. Explain participative decision making with an example.

SECTION – C

Answer **any three** of the following questions. **Each** question carries **fifteen** marks.

(3×15 = 45)

9. Explain the various techniques of management development.
10. Explain various techniques of training.
11. Discuss the application of Computers in the area of HRM.
12. Explain the advantages and disadvantages of traditional methods of Performance appraisal.
13. Explain the role of TQM in HRM.

SECTION – D

Answer the following question.

(1×10 = 10)

14. What is change ? Explain change process and list the various types of change.
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