64

VI Semester B.B.M. Examination, April/May 2015 (Semester Scheme) (Fresh) (2014-15 & Onwards) Business Management

Paper – 6.2 : E – BUSINESS

Time: 3 Hours

Max. Marks: 100

Instruction: Answer should be written in English only.

SECTION - A

1. Answer any eight sub questions. Each sub-question carries two marks. $(8 \times 2 = 16)$

- a) Name any four examples of B2B.
- b) Write the meaning of Web auction.
- c) Give any two popular web browser.
- d) What is Web hosting?
- e) Expand UDP, XML.
- f) Differentiate private network from public network.
- g) What is e-cash?
- h) What is EDI?
- i) Define Data warehousing.
- j) What is SQL?

SECTION - B

Answer any three sub-questions. Each question carries eight marks.

 $(3 \times 8 = 24)$

- 2. Briefly explain the differences between E-commerce and E-business.
- 3. Explain briefly the basic components of E-commerce.
- 4. What are the different types of E-commerce channels.
- 5. Briefly explain the importance of CRM.

P.T.O.



SECTION - C

Question No.10 is compulsory. Answer any three of the remaining. Each question carries 15 marks. $(4\times15=60)$

- 6. Explain the benefits and limitations of E-Commerce to the business.
- 7. Discuss the hardware and software requirements of E-Commerce infrastructure.
- 8. Explain different security measures to E-Commerce.
- 9. Explain payment systems in E-Commerce.
- 10. Discuss the various types of Cyber crimes.