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# VI Semester B.B.M. Examination, May 2016 (Repeaters) (Prior to 2014-15) (2011-12 and Onwards) BUSINESS MANAGEMENT

Paper – 6.1: Management Information Systems
100 Marks – 13 – 14 Only
90 Marks – Prior to 13-14

Time: 3 Hours Max. Marks: 100/90

Instruction : Answer should be in English only.

#### SECTION - A

Answer any ten of the following. Each question carries two marks.

 $(10 \times 2 = 20)$ 

- 1. a) Define MIS.
  - b) What is the role of MIS?
  - c) Name any two differences between batch processing and real time processing.
  - d) What are the components of system?
  - e) What is Data mart and Data mining?
  - f) Expand:
    - i) CAM
    - ii) CAD.
  - g) What is the role of Database Administrator?
  - h) Define CRM.
  - i) Name any two examples for Input device of a computer.
  - j) Give any two differences between MAN and LAN.
  - k) Define application software.
  - 1) Give any two characteristics of a computer.

#### SECTION - B

Answer any five of the following, each question carries five marks.

 $(5 \times 5 = 25)$ 

- 2. Explain briefly the components of MIS.
- 3. Explain the characteristics of a system.

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- 4. Write a note on relational model.
- 5. Explain TPS system.
- 6. Explain the benefits of DSS.
- 7. Explain the benefits of KMS.
- 8. Discuss advantages of Expert System.

### SECTION - C

Answer any three of the following, each question carries fifteen marks. (3x15=45)

- 9. Explain the advantages, disadvantages and characteristics of MIS.
- 10. Explain the advantages and functions of DBMS in detail.
- 11. What is BPR? Explain the advantages to organization and to the customers.
- 12. Define ERP. Explain the benefits of ERP in detail.
- 13. Explain types of information system in detail.

## SECTION – D To be answered by students of 2013-14 Only

14. Explain in detail the physical components of a computer system. (1×10=10)