



UG – 369

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VI Semester B.B.A. Examination, September/October 2022
(CBCS) (F+R) (2016-17 and Onwards)
BUSINESS ADMINISTRATION

Paper – HR-6.5 : Elective – Paper – III : Organisational Change and
Development

Time : 3 Hours

Max. Marks : 70

Instruction : Answer should be written in **English only**.

SECTION – A

Answer **any five** sub-questions. **Each** sub-question carries **2** marks. **(5×2=10)**

1. a) What is strategic change ?
- b) Who are change agents ?
- c) Define Organisational Effectiveness.
- d) Give the meaning of team building.
- e) Write the meaning of team intervention.
- f) What is Job enrichment ?
- g) Write the meaning of Innovation.



SECTION – B

Answer **any three** questions. **Each** question carries **6** marks. **(3×6=18)**

2. Explain the nature of work change.
3. Explain conceptual analysis.
4. What are the characteristics of organisational development ?
5. Write a note on :
 - a) Job Enrichment
 - b) Job design.
6. Explain the need for creativity and innovation.

P.T.O.



SECTION – C

Answer **any three** questions. **Each** question carries **14** marks.

(3×14=42)

7. Define organizational change. Explain the factors or determinants influencing organizational change.
 8. Discuss various approaches to organizational effectiveness.
 9. Explain the characteristics of organizational development.
 10. Discuss MBO.
 11. Explain the process of creativity.
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