

I Semester B.B.A. Examination, March 2023 (Repeaters) (CBCS – 2020 – 21 and Onwards) Paper – 1.4 : ENTERPRISE MANAGEMENT

Time: 3 Hours

Max. Marks: 70

Instruction : Answers should be written in English

SECTION - A

- Answer any 5 sub-questions. Each sub-question carries 2 marks.
 - $(5 \times 2 = 10)$

- a) What is autocratic leadership?
- b) What is the meaning of motivation?
- c) Expand CPM and PERT.
- d) Write the meaning of crisis management.
- e) What is risk management?
- f) Define management.
- g) What is resistance to change?

SECTION - B

Answer any three questions. Each carries 5 marks.

 $(3 \times 5 = 15)$

- 2. What is decision making? Explain the importance.
- 3. Explain the importance of co-ordination.
- 4. Explain the different types of plans.
- 5. Write a note on crisis management.
- 6. Distinguish between management and administration.

SECTION - C

Answer any three questions. Each carries 12 marks.

 $(3\times12=36)$

- 7. Explain the nature and scope of management.
- 8. Who is a leader? Explain the qualities of a good leader.

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- 9. What is work life? Explain the factors affecting the quality of work life.
- 10. Explain the merits and demerits of cross-culture relationship.
- 11. Briefly explain McGregor's X and Y theory.

SECTION - D

Answer the following question, carrying 9 marks.

 $(1 \times 9 = 9)$

12. Develop a chart on principles of management.

OR

Construct a graphic representation of Maslow's theory.