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GS-519

13 A

II Semester B.B.A. Examination, May/June - 2019

BUSINESS ADMINISTRATION

2.6 Production and Operation Management

(CBCS) (F+R) (2014-15 Onwards)

Time : 3 Hours Max. Marks : 70

Instructions to Candidates : *Answer should be written in English only.*

SECTION - A

1. Answer **any five** sub-questions of the following. Each sub-question carries **two** marks. **5x2=10**

(a) Define Automation.

(b) What is fixed position layout ?

(c) Define Industrial Robots.

(d) What is TQM ?

(e) What is strategic planing ?

(f) What do you understand by 'Civil Maintenance' ?

(g) What is Waste Management ?

SECTION - B

Answer **any three** questions of the following. Each question carries **six** marks. **3x6=18**

2. State the objectives of production management.

3. What are industrial accidents ? Explain the types of accidents.

4. Define the term Material Handling and state its objectives.

5. What is Method Study ? List the advantages of method study.

6. Explain in detail the types of Waste.

P.T.O.

SECTION-C

Answer **any three** questions of the following. Each question carries **fourteen** marks.

3x14=42

7. Briefly explain the merits and demerits of Automation.

8. Discuss the various factors influencing plant layout.

9. Explain the various techniques of Inventory Control.

10. Write a short note on :

(a) Total Quality Management (TQM)

(b) ISO 14000

11. What do you mean by Plant Maintenance ? Explain the importance of Plant Maintenance Management.

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