



UG – 351

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II Semester B.B.A. Examination, September/October 2022
(CBCS) (2014 – 15 and Onwards) (Repeaters)
BUSINESS ADMINISTRATION
Paper – 2.6 : Production and Operation Management

Time : 3 Hours

Max. Marks : 70

Instruction : Answers should be written in **English** only.

SECTION – A

1. Answer **any five** sub-questions of the following. **Each** sub-question carries **two** marks. (5×2=10)
- Define Production Management.
 - State the five P's of production management.
 - What is R.C.C. ?
 - What is minimum order level ?
 - What is quality control ?
 - What do you mean by breakdown maintenance ?
 - What is time study ?



SECTION – B

- Answer **any three** questions of the following. **Each** question carries **six** marks. (3×6=18)
- Bring out the importance of production and operation management.
 - Explain the merits of product layout.
 - What are the steps involved in launching a quality circle in an organisation ?
 - Write a short note on ISO-14000.
 - What are the objectives of a sound maintenance ?

P.T.O.



SECTION – C

Answer **any three** questions of the following. **Each** question carries **14** marks.

(3×14=42)

7. Explain the merits and demerits of automation.
 8. Explain the significance of work study.
 9. What is industrial waste ? Explain the different forms of waste.
 10. Explain the essentials of a sound plant layout.
 11. What is preventive maintenance ? Explain its merits and demerits.
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