

IV Semester M.B.A. (Day) Degree Examination, November/December 2023 (CBCS) (2014 - 15 Onwards) MANAGEMENT

Paper - 4.4.1 : Strategic HRM

Max. Marks: 70

Time: 3 Hours

SECTION - A

Answer any five questions from the following. Each question carries 5 marks. ARET

 $(5 \times 5 = 25)$

- Explain HR bundles approach.
- Describe HRM in knowledge economy.
- Discuss the reasons for Downsizing.
- 4. What are the various measures of HRM performance?
- 5. What are the merits and demerits of off shoring?
- How Business strategy is linked with HR strategy?
- 7. Explain the benefits of an effective career development system in organisation.

SECTION - B

Answer any three questions from the following. Each question carries $(3 \times 10 = 30)$ 10 marks.

- 8. Define HR systems and explain the steps involved in developing HR systems.
- Describe the investment perspective of SHRM.
- 10. Explain the types of Merger and Acquisition.
- 11. Explain the structure related strategic responses of organisation.

P.T.O.



SECTION - C

12. Compulsory Case Study.

 $(1 \times 15 = 15)$

You are the HR manager for a fifty-person firm that specializes in the development and marketing of plastics technologies. When you were hired, you felt the company had little idea what you should be paid and just made up a number, which you were able to negotiate to a slightly higher salary. While you have been on the job for three months, you have noticed a few concerning things in the area of multiculturalism, besides the way your salary was offered. The following are some of those items:

- You know that some of the sales team, including the sales manager, get together once a month to have drinks at a strip club.
- A Hispanic worker left the organization and in his exit interview, he complained
 of not seeing a path toward promotion.
- The only room available for breast-feeding mothers is the women's rest room.
- The organization has a policy of offering \$ 200 to any employee who refers a friend, as long as the friend is hired and stays at least six months.
- The manufacturing floor has an English-only policy.
- You have heard managers refer to those wearing turbans in a derogatory way.

Questions:

- 1) What do you think needs to be done to create a more inclusive environment, without losing the culture of the company?
- 2) What suggestions would you make to those involved in each of the situations?